

BREASTFEEDING TELEPHONE TRIAGE TRIAGE AND ADVICE PDF FILE

Breastfeeding Telephone Triage Triage and Advice

"Breastfeeding Telephone Triage and Advice is an all-new decision support tool developed to help nurses, lactation professionals, and other medical professionals confidently advise breastfeeding mothers. Created by one of the field's foremost authorities, Maya Bunik, MD, MSPH, FABM, FAAP, it is designed to be used in tandem with the acclaimed American Academy of Pediatrics best seller Pediatric Telephone Protocols. This volume introduces 60 practice-tested protocols presented on easy-reading double-column pages to help simplify targeted triage decision-making"--EBL.

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Breastfeeding A-Z

Breastfeeding A-Z: Terminology and Telephone Triage, Second Edition provides lactation consultants, nurses, physicians, and nutritionists with evidence-based information on breastfeeding issues that may present as telephone calls. Completely updated and revised with new health policy information, this new edition covers the triage guides for common problems such as breast pain, engorgement, and concerns about milk supply. Also included is an encyclopedia of terms relevant to breastfeeding in both plain language and in medical terminology. Important words direct further questions and help readers clarify the situation and decide the appropriate urgency and disposition of the case. Breastfeeding A-Z: Terminology and Telephone Triage, Second Edition is ideal for new and experienced clinicians.

Breastfeeding Telephone Triage and Advice

This new 3rd edition is completely updated and revised and includes 2 brand new protocols: Early Weight Loss, Birth Hospital or First Week, and Child Care Policies/Suggestions.

Telephone Triage Protocols for Nursing

Performing telephone triage requires the ability to make quick and effective decisions based on limited information. This rapid-access resource delivers more than 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the caller should seek emergency care immediately, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are then provided. Simple, direct, and useful, this is the most comprehensive and user-friendly telephone triage book available.

Emergency Triage

Emergency Triage: Telephone Triage and Advice complements the highly successful Emergency Triage. The algorithms are rooted in the Manchester Triage System (MTS), which is used in hospitals around the world and which is acknowledged as an effective means of clinical prioritisation. This telephone iteration of a triage system which prioritises millions of patients each year provides a robust, safe, evidence-based system for managing the clinical risk in patients who are at a distance from health care providers. The basic principles that drive the MTS remain, but this book addresses the specific difficulties of assessment by telephone. The possible triage outcomes are \"face-to-face now\"

The Art and Science of Telephone Triage

Research in Nursing Series Formalised telephone triage is a fairly new concept in Accident and Emergency services although it has been an informal method of advising patients and health care professionals for many years. In the A&E service of Manchester Royal Eye Hospital, formalisation of this method of patient prioritisation led to a need for an evaluation of this strategy. Both clinicians and patients need to know that the decision making which is undertaken in using telephone triage is undertaken by expert nurses and that the decisions made are accurate and safe. This study explores the various conditions that present to the A&E department and examines the accuracy of the diagnosis made by the triage nurse. It also examines the decision making process adopted by the nurse when giving advice in a telephone triage situation. The book is essential reading for both A&E and ophthalmic nurses, particularly those involved in setting up a telephone triage service.

Telephone Triage in an Ophthalmic A & E

Provide top-level obstetrics and gynecology telephone triage that is safe, efficient, and effective, with Telephone Triage for Obstetrics & Gynecology, 3rd Edition. This at-your-fingertips guide offers a wide range of current, evidence-based protocols, backed by proven patient-questioning techniques, quick-reference charts, and real-life patient scenarios. Adaptable to private practice, hospital, clinic, or call center, this invaluable guide will help ensure that your telephone triage standards stay high, while your practice serves individual patient situations with empathy and accuracy, right from the start. Be expertly guided through the telephone triage rigors of data-gathering, protocols, and patient education, with these vital features: NEW chapter on incorporating internet research into advice on specific protocols NEW and expanded protocols that offer updated content on preconceptual screening, infectious disease impacts on pregnancy, infertility management, and emergency contraception Quick-reference sections that arrange protocols alphabetically for fast locating Easy-to-follow, data-gathering, flowchart format that helps you quickly determine the nature and urgency of the caller's problem, and choose the appropriate intervention Easy-to-explain patient-education sections after each protocol Basic Triage Assessment Forms that address specific problems and require vital patient data Guidance on developing "telephone charisma" and the power of sympathetic listening Effective patient questioning techniques—pertinent questions to ask, types of questions, time management, getting clarification Real-life call scenarios that point out problems with not listening fully to the patient, skipping relevant questions, or exerting judgments Covers telephone triage basics, including logistical and legal considerations, assessments, telephone communication basics and challenges, and more Offers obstetric protocols, including overviews of preconceptual and infertility, early management of unintended pregnancy, fetal prenatal screening, early pregnancy evaluation and surveillance, and more Offers gynecologic protocols, including overviews of abnormal bleeding and spotting, amenorrhea, barrier contraceptives, breast complaints, emergency contraception, injectable contraceptives, intrauterine contraception, menopausal concerns, and more Vital guidance for all gynecologic nurses, obstetric nurses, certified nurse midwives, OB/GYN nurse practitioners, all triage nurses, and health professionals at call centers

Telephone Triage for Obstetrics & Gynecology

The Manchester Triage System (MTS) is the most widely used triage system in the UK, Europe and Australia, with tens of millions of patients being processed through hospital emergency departments. It is also used in hospitals throughout Brazil. Emergency Triage is the core text for the MTS, which utilises a risk averse system of prioritisation for patients in all unscheduled care settings. As such, it is an essential text for all emergency department staff using the MTS, in particular triage nurses. The book is both a training tool and a reference for daily use in the Emergency Department and prehospital settings. This edition features revised protocols that reflect new approaches to prioritisation, with accompanying revised flowcharts - the core part of the book. Table of Contents Presentation flow charts index 1: Introduction 2: The decision-making process and triage 3: The triage method 4: Pain assessment as part of the triage process 5: Patient management, triage and the triage nurse 6: Auditing the triage process 7: Telephone triage 8: Beyond prioritisation to other applications This Edition was updated in 2023 to Version 3.8.

Emergency Triage

The first and only combined text/workbook training program to provide comprehensive telephone triage as well as protocol development. Written in direct, \"how-to\" style, it sets forth guidelines for interview and documentation skills, as well as medico-legal aspects. All of the essential guidelines and instructions are here for telephone triage that is confident, refined, and precise. ALSO AVAILABLE - INSTRUCTOR SUPPLEMENTS CALL CUSTOMER SUPPORT TO ORDER Audiotape ISBN: 0-8273-5636-6

Telephone Triage

The Most Comprehensive and User-Friendly Adult Telephone Triage Protocols Available - From a Pioneer in the Field \"This is a well thought out and organized tool for those involved in telephone advice and triage. It has many unique features not normally found in triage protocols, including research related to medical error, decision support, and critical thinking. The references are extensive. It is a necessary addition to the library of anyone involved in telephone triage and this update is an essential replacement for the previous protocols book. 3 Stars.\"--Doody's Review Service Written by Sheila Wheeler, one of the world's leading experts in telephone triage, this functional reference provides the guidelines nurses need for the safe, effective, and fast disposition of 1,000+ health related problems by telephone. Organized by anatomical site and written in lay language, Telephone Triage eliminates the extra step of translating home treatment, first aid, or self-assessment instructions when performing telephone triage with the layperson. The format incorporates a critical-thinking process that mimics how nurses naturally solve problems in real-world situations. This \"4 in 1\" package contains everything you need to implement a telephone triage program: Comprehensive training, protocols, standards and a CD with case studies for analysis and critique, plus an optional telehealth continuing education website. Features: Users Guide - complete with insightful FAQs Protocols - wide-range of common diseases including Women's Health Documentation Form - ensures proper procedure, documentation, and risk management Standards - Comprehensive practice standards for practitioners and programs CD-ROM - contains 10 case studies for discussion and analysis Continuing Education -An accompanying website to earn CE credit online, at www.telotriage.com Representing the latest research and standards in the field, Telephone Triage is the ultimate resource for the triage nurse.

Telephone Triage for Oncology Nurses

Handle questions about pediatric care with confident accuracy: Telephone Triage Protocols for Pediatrics is the quick-access guide to providing fast, efficient phone assessments and accurate care recommendations. This comprehensive, on-the-spot resource lists a broad range of symptoms alphabetically. A flow chart format provides the crucial Yes or No questions to ask, with each answer moving quickly to optimal recommendations or instructions. A vital resource for all nurses, this is irreplaceable to those in pediatric or family practice. Tap into top-level guidance for fast, efficient assessments ... Step-by-step guidance for

making accurate assessments—170 proven protocols addressing a wide range of symptoms, disorders, and medical emergencies, for newborn to age 18 Sorts life-threatening problems from those not requiring physician or emergency care—callers are directed to make an appointment, seek emergency care, or follow home care instructions Increases consistency of advice and documentation Supports nurses of all knowledge and experience levels Color tabs for each section enable quick access Symptoms alpha-organized and grouped by level of urgency, addressing injuries, trauma, pain, swelling, and other symptoms for: Head, eyes, ears, nose, throat, mouth, back, neck, arm, and leg Body system problems – chest/cardiovascular, respiratory GI, genital/obstetrics and gynecological problems, urination, and skin problems Chronic and infectious diseases Behavioral problems Infant-specific problems Sections under every symptom include: Key Questions to ask the caller Other Protocols to Consider Reminders – for proper documentation Assessment – symptoms and conditions that determine urgency Actioncolumn – Following Yes or No answers to assessment questions, with emergency actions appearing first Immediate actions – proven protocols and/or referrals to emergency, physician, or at-home care Home Care Instructions – before emergency care, before appointment, or at-home care Emergency Instructions – in-the-moment first aid Report the Following Problems – what caller should tell their physician or emergency department Seek Emergency Care Immediately – if certain symptoms occur

Telephone Triage: Protocols for Adult Populations

Pediatric Telephone Triage Guidelines, Infant-Child (Birth to 6 Years). The first and only 5-Tier Triage, Age-Specific Guidelines for School Age populations. Updated Sections that have been revised or added to the 2005 edition include: Telephone Triage 5-Tier Triage Flow Chart & Master Guideline, QA Audit, ACEP & ENA Position Papers, Standards and research on safety, root causes of error, and Five-Tier Triage. Customizable Make this manual "your own" by placing in a binder with tabs. Use it as a base set and add your facilities' preferences on colored sheets at the end of each guideline. "Growing your own" paper guidelines from scratch may take years to accomplish, may be more expensive than expected and may not produce high quality results. Evidence-Based Design: Checklists - Five standardized screening checklists help to rule out and rule in key symptoms to estimate symptom urgency and reduce mistriage (Gawande, 2009; Wachter 2015) 5 -Tier Triage Dispositions - insure patient informed consent and continuity, directing patients to where, when and why they should be seen. Consistently appraises callers of the urgency of their symptoms to help insure timely compliance. Five clearly defined, standardized dispositions (firm but flexible time frames, access sites and urgency rationale). promote reliable, consistent outcomes and clear follow up patients directives. The goal of these guidelines is "to get patients to the right place, at the right time for the right reason." Users are spared frustrating, confusing and time-consuming decision-making related to algorithm formats (ENA/ACEP, 2010) All Hours/All Access Sites - dispositions apply 24/7/365; they are not limited to office- or after- hours. Access sites are flexible for all hour options Standards-Based System to reduce common errors: inadequate data collection, miscommunications, cognitive bias (jumping to conclusions or stereotyping) and inadequacies in informed consent and continuity (IOM, 2011, Donabedian, 2003, Patel, 1996, AACN, 2012) Master GuidelineA "universal" triage tool derived from ACEP and Manchester Triage Group standards. Integrated standards in this guideline support clinicians in three ways: 1. As "contingency" or "fall back" guide (in cases where no specific guideline applies); 2. as a preemptive guideline, before selecting a more specific guideline, 3. As a training tool for new hires as a review of commonly presented symptoms (IOM, Joint Commission, 2011) Essential Features: Authoritative collaboratively developed over a two-year period by 20+member Expert Task Force. Nurse-developed, physician-reviewed. Comprehensive - Address the most common presenting symptoms, and rare, but predictable emergent symptoms -- 1,500 medical conditions. Risk Management Used in 500+ sites since 1995 without any report of errors, omissions or malpractice. User's Guide describes how to operate this reference (30 pages) Cost effective Paper-based guidelines are economical; electronic algorithms can be extremely costly

Telephone Triage for Pediatrics

This quick-reference manual presents over 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the caller should seek emergency care now, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are then provided. This edition features fourteen new protocols: avian influenza ("bird flu"); congestive heart failure; electrical burns; hand/wrist problems; hip pain/injury; influenza; neurological symptoms; newborn problems; pertussis; severe acute respiratory syndrome (SARS); sickle cell disease problems; substance abuse, use, or exposure; West Nile virus; and wound care: sutures or staples. New appendices include guidelines for scenario practice; difficult caller practice scenarios; mystery caller practice session; temperature conversion guide; weight conversion chart; acetaminophen dosage chart; ibuprofen dosage chart; infant feeding guide; abdominal pain causes and characteristics; chest pain causes and characteristics; and headache causes and characteristics.

Breastfeeding Triage Tool

Provide top-level obstetrics and gynecology telephone triage that is safe, efficient, and effective, with Telephone Triage for Obstetrics & Gynecology, 3rd Edition. This at-your-fingertips guide offers a wide range of current, evidence-based protocols, backed by proven patient-questioning techniques, quick-reference charts, and real-life patient scenarios. Adaptable to private practice, hospital, clinic, or call center, this invaluable guide will help ensure that your telephone triage standards stay high, while your practice serves individual patient situations with empathy and accuracy, right from the start. Be expertly guided through the telephone triage rigors of data-gathering, protocols, and patient education, with these vital features: - NEW chapter on incorporating internet research into advice on specific protocol --NEW and expanded protocols that offer updated content on preconceptual screening, infectious disease impacts on pregnancy, infertility management, and emergency contraception - Quick-reference sections that arrange protocols alphabetically for fast locating - Easy-to-follow, data-gathering, flowchart format that helps you quickly determine the nature and urgency of the caller's problem, and choose the appropriate intervention - Easy-to-explain patient-education sections after each protocol - Basic Triage Assessment Forms that address specific problems and require vital patient data - Guidance on developing "telephone charisma" and the power of sympathetic listening - Effective patient questioning techniques--pertinent questions to ask, types of questions, time management, getting clarification - Real-life call scenarios that point out problems with not listening fully to the patient, skipping relevant questions, or exerting judgments - Covers telephone triage basics, including logistical and legal considerations, assessments, telephone communication basics and challenges, and more - Offers obstetric protocols, including overviews of preconceptual and infertility, early management of unintended pregnancy, fetal prenatal screening, early pregnancy evaluation and surveillance, and more - Offers gynecologic protocols, including overviews of abnormal bleeding and spotting, amenorrhea, barrier contraceptives, breast complaints, emergency contraception, injectable contraceptives, intrauterine contraception, menopausal concerns, and more - Vital guidance for all gynecologic nurses, obstetric nurses, certified nurse midwives, OB/GYN nurse practitioners, all triage nurses, and health professionals at call centers Your book purchase includes a complimentary download of the enhanced eBook for iOS[^], Android[^], PC, and Mac. Take advantage of these practical features that will improve your eBook experience: - The ability to download the eBook on multiple devices at one time--providing a seamless reading experience online or offline - Powerful search tools and smart navigation cross-links that allow you to search within this book, or across your entire library of VitalSource eBooks - Multiple viewing options that enable you to scale images and text to any size without losing page clarity, as well as responsive design - The ability to highlight text and add notes with one click About the Clinical Editors Vicki E. Long, DNP, RN, CNM, is an Assistant Professor at the School of Nursing, University of South Carolina Aiken. Patricia C. McMullen, PhD, JD, WHNP-BC, RN, FAANP, FAAN, is a Professor and Dean of the School of Nursing, The Catholic University of America, Washington, DC.

Pediatric Telephone Triage Guidelines - Infant Child (Birth to 6 Years)

Inside this comprehensive reference, you'll find in-depth coverage of the liability risks common to obstetric

and neonatal settings. From the basics of healthcare law and its relation to clinical practice, to detailed discussions aimed at specific liability challenges, this resource prepares you for the professional and legal responsibilities of today's perinatal nursing.

Telephone Triage Protocols for Nurses

Performing telephone triage requires the ability to make quick and effective decisions based on limited information. This rapid-access resource delivers over 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the caller should seek emergency care immediately, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are then provided. Simple, direct, and useful, it is the most comprehensive and user-friendly telephone triage book available. This new edition features several new protocols--Swine Flu (H1N1 virus), Bedbug Problems, Tattoo Problems, and Emergency Contraception--as well as new information in the introductory chapter about program development, management issues, and staff development, including training. Also featured is a new reminder about documentation in each protocol as well as a new anatomic Table of Contents and expanded home care instructions.

Telephone Triage for Obstetrics & Gynecology

A resource for oncology nurses who are learning the telephone nursing role and a guide for the expert who is developing a formalised telephone nursing practice in his or her work setting.

Liability Issues in Perinatal Nursing

Provide efficient patient assessments over the telephone with this handy reference! As healthcare delivery continues to shift from a predominantly inpatient setting to ambulatory care, telephone triage has become an increasingly important competency for nurses to master, especially for those working with patients with otorhinolaryngology issues. Telephone Triage for Otorhinolaryngology and Head-Neck Nurses provides symptom-specific guidelines, to handle patients' common concerns. Cindy J. Dawson, Margaret M. Hickey, and Susan Newton have brought together nurses who specialize in otorhinolaryngology and head-neck care to share their expertise for 38 suggested symptom protocols, including special considerations for pediatric patients. Chapters on triage models, tips on performing triage, how to conduct an assessment over the telephone, and legal concerns round out the book for a complete resource. This text can serve as a handy guide for telephone triage training, as well as establishing a formal telephone triage nursing program within an otorhinolaryngology practice. When patients call, Telephone Triage for Otorhinolaryngology and Head-Neck Nurses provides valuable information at your fingertips. Book jacket.

Telephone Triage Protocols for Nurses

"American Journal of Nursing (AJN) Book of the Year Award 2009 in the category of Maternal and Child Health" This telephone triage book provides nurses with clear guidance on assessing and advising patients over the telephone on topics related to obstetric and gynecology. The introductory section outlines the key medical/legal, counseling, and practical aspects of telephone triage and includes a new chapter on the use of online information retrieval. Subsequent sections present specific protocols for a wide variety of obstetric, gynecologic, and women's health problems that the triage nurse might need to work through. New and expanded protocols in this edition include updated infertility management and medications, additional contraceptive methods such as NuvaRing and Implanon, current abnormal Pap smear management, hormone therapy advice, and emergency contraception options.

Telephone Triage for Oncology Nurses

Part of the Nursing Secrets Series ® and written in a question & answer format, Triage Nursing Secrets begins with an overview of triage nursing and moves to a significant section on symptoms and a final section on issues and competencies. This practical resource is a collection of pearls of wisdom and tricks of the trade to aid effective nurse triage decisions. Content includes guiding principles, objective criteria, mnemonics/memory aids, discriminators, determinants from standardized triage systems and differences between the typical presentation of men vs. women in various conditions including stroke, chest pain, and domestic violence. Written by experts in the field of triage nursing for the most authoritative information. Key Points boxes emphasize the most important material in each chapter. Internet Resources in appropriate chapters provide sources for further studying and reference. Mnemonics/memory aids help readers remember important concepts. "Top Secrets" of triage nursing are included in the front matter for quick reference. Topical chapters are included on disaster and terrorism issues, as well as the always-changing regulatory issues in triage nursing. Engaging, straightforward Question-and-Answer format makes it easy to look up needed facts and information in any setting. Visually appealing two-color design makes material accessible and reader-friendly.

Telephone Triage & Management

Background: Telenursing has rapidly expanded in many countries. In Sweden, a national telephone advisory nursing service reaches the entire nation and receives approximately 4,5 million calls per year. The six phase nursing process – assessment, nursing diagnosis, setting goals, planning, implementation and evaluation – can be used when managing a caller's health problem. In telenursing, a person-centred approach makes for more satisfied and appreciative callers. The core component of interaction is the verbal communication between the telenurse and caller. Several studies have revealed the need for the development of communication competence in telenursing. Structured analyses of conversations between telenurses and callers is one way to increase telenurses' awareness of their communication and interpersonal competence. This type of analysis requires a valid formative self-assessment tool. To evaluate communicative effectiveness, the patient perspective of the interpersonal aspects of interaction are described as a necessary component, and satisfaction surveys designed for a telenursing context are recommended. Therefore, a questionnaire is needed that evaluates the effects of telenurse communication training from the caller's perspective. **Aims:** The overall aim of these two studies was to develop tools to enable improvements and evaluations in communication and interpersonal competence in telenursing from the perspective of both the telenurse and the caller. **Study 1:** To develop a self-assessment tool aiming to raise telenurses' awareness of their communication and interpersonal competence and highlight areas in need of improvement. **Study 2:** To develop and assess content validity of a theoretically anchored questionnaire that explores caller satisfaction in TAN as a result of the interaction between the caller and the telenurse. **Methods:** **Study 1:** The development and the evaluation of content validity of the Telenursing Self-Assessment Tool (TSAT) started with a literature search and domain identification, which were used to generate the items. The assessment of the content validity was performed in two steps. First, an expert group completed two rounds of assessments using Content Validity Index (CVI). Second, telenurses tested the tool and assessed the content validity using CVI. Thereafter, the telenurses participated in consensus discussions. Refinements of the tool were done after every assessment. **Study 2:** The development and the evaluation of content validity of the Telenursing Interaction and Satisfaction Questionnaire (TISQ) started with a literature search and domain identification, which were used to generate the items. The assessment of the content validity was performed in two steps. First, cognitive interviews were performed with the callers, the target population. Next, experts evaluated the content validity using CVI. Refinements of the tool were done after every assessment. The Interaction Model of Client Health Behavior (IMCHB) provided theoretical guidance and support. **Results:** **Study 1:** The TSAT with 58 items was developed. The items were structured according to the nursing process and the tool was judged as having good content validity. **Study 2:** The TISQ consisting of 60 items based on the IMCHB was developed. The questionnaire was found to exhibit good content validity. **Conclusions:** This thesis describes the development and assessment of content validity of two theoretically anchored tools aimed to improve and evaluate communication and interpersonal competence in telenursing from the perspective of both the

telenurse and the caller. The TSAT is meant to create learning opportunities, to provide self-direction, feedback, and coaching, and to guide the telenurse through the nursing process using a person-centred approach. The TISQ aims to explore the callers' satisfaction and the callers' perceptions of the interaction with the telenurse. With better knowledge about this, communication improvement and education in telenursing can be tailored to enhance caller satisfaction.

Breastfeeding Triage Tool

As an introduction to the research process, *Basic Steps in Planning Nursing Research, Sixth Edition* focuses on the development of an effective research plan, and guides readers through all stages of the process--from finding a research topic, to the final written proposal. The text presents the research steps in a logical manner and demonstrates how decisions at each stage directly affect what can be accomplished at the subsequent step. Throughout the entire process, the actual research question remains at the forefront of the plan. Beginning researchers new to the process will find *Basic Steps* particularly helpful, learning where to find information relevant to their topic, how to organize the information, and how to clearly communicate their questions, ideas, and plans. This text is also a great resource for researchers with higher levels of expertise who need guidance in developing a quality research plan. Regardless of the researcher's expertise level, *Basic Steps in Planning Nursing Research* treats the planning process as an art and maintains that research is only as good as its plan.

Telephone Triage for Otorhinolaryngology and Head-neck Nurses

This unique and symptom based compendium of telephone management advice brings together neurologists from the American Academy of Neurology and nurses from the American Association of Neuroscience Nurses.

Telephone Triage for Obstetrics and Gynecology

This book provides an understanding of what is required when GPs, practice nurses, receptionists and out-of-hours workers are engaged in clinical telephone assessments (telephone triage or telephone consultations).

Triage Nursing Secrets

This unique text serves as the foundation for pediatric emergency nursing practice and also addresses pediatric trauma care.

Telephone Triage Protocols for Infant-Child Populations Age Birth to Six Years

Pediatric Primary Care: Practice Guidelines for Nurses, Fifth Edition is a comprehensive resource for well-child management and acute care management of childhood illnesses in a primary care setting. Written by practicing experts, this text is intended for advanced practice nursing students as a quick reference guide once they enter clinical practice. To manage initial and follow-up visits, the Fifth Edition features templates for gathering first visit history, as well as a template to record new information since the last visit. Instructions for gathering medical history information are also included.

Telephone advice nursing

The Manchester Triage System (MTS) is the most widely used triage system in the UK, Europe and Australia, with tens of millions of patients being processed through hospital emergency departments. Emergency Triage is the core text for the MTS which utilises a risk averse system of prioritisation for patients in all unscheduled care settings, and as such it is an essential text for all emergency department staff using the MTS, in particular

triagenurses themselves. The second edition has been revised throughout and takes in the changes in practice introduced into MTS since the book was first published. These include: Redesigned and expanded flow charts Additional charts for allergy and palpitations New practices - such as the possibility of revascularisation for patients with stroke New discriminators, for example acute neurological deficit and significant respiratory history Redefinition of existing discriminators Also new to this edition is the incorporation of sections on the use of the risk averse system in telephone triage, in settings where 'streaming' takes place and as an early warning score for patients in all unscheduled care settings. The tone of this edition reflects the more up to date, modified approach to triage while retaining the principles of clinical prioritisation, which in the authors' words "remains a central plank of clinical risk management in emergency care". Emergency Triage is an essential handbook for all clinicians involved in unscheduled care settings such as emergency care, walk in centres, minor injury units, primary care out of hours services.

Basic Steps in Planning Nursing Research

Basic Steps in Planning Nursing Research: From Question to Proposal is the perfect introduction to the research process. It details the development of an effective research plan, and guides readers through all stages of the process from finding a research topic, to the final written proposal. It takes an in-depth focus on the planning process which makes it an excellent tool for beginners while still being relevant to people at all levels of study who need to develop a research plan. The Seventh Edition continues to teach readers how to prepare an appropriate question and topic and the steps it takes to formulate a conclusion. All of the chapters have been updated with new references and current information including a renewed focus on evidence-based practice and an expansion of research ethics. Proposals are included at the end of the text to help students learn.

Neuro-triage Telephone Advice

Issues in Nursing Research, Training, and Practice: 2011 Edition is a ScholarlyEditions™ eBook that delivers timely, authoritative, and comprehensive information about Nursing Research, Training, and Practice. The editors have built Issues in Nursing Research, Training, and Practice: 2011 Edition on the vast information databases of ScholarlyNews.™ You can expect the information about Nursing Research, Training, and Practice in this eBook to be deeper than what you can access anywhere else, as well as consistently reliable, authoritative, informed, and relevant. The content of Issues in Nursing Research, Training, and Practice: 2011 Edition has been produced by the world's leading scientists, engineers, analysts, research institutions, and companies. All of the content is from peer-reviewed sources, and all of it is written, assembled, and edited by the editors at ScholarlyEditions™ and available exclusively from us. You now have a source you can cite with authority, confidence, and credibility. More information is available at <http://www.ScholarlyEditions.com/>.

Telephone Triage and Consultation

Telephone triage protocols are guidelines designed to assist in assessment and care planning. The protocols presented here are one set of guidelines containing relevant questions and advice for managing common adult urologic symptoms that patients present by phone. Also included are a documentation form, supplemental clinical information, and patient education sheets.

Core Curriculum for Pediatric Emergency Nursing

This new book is a companion to Pediatric Telephone Protocols: Office Version, and it can also stand alone as an independent resource. Pediatric Nurse Telephone Triage is a pediatric nurse triage tool that has 2 major objectives. The first objective is to teach nurses how to perform nurse telephone triage using standard triage guidelines. The second objective is to educate nurses to better understand the rationale behind the Barton D. Schmitt telephone triage guidelines. Tables, figures, and algorithms are used throughout the text to illustrate,

organize, and explain how to do telephone triage

Pediatric Primary Care: Practice Guidelines for Nurses

Designed for nurses and student nurses who work with this group, this book covers interventions for infants and children as clients, as well as the family as a client. Each chapter examines the theoretical and research literature support for the intervention and links to appropriate nursing diagnoses and outcomes. A case study is presented to illustrate how each intervention is used in nursing practice. Implications for further research are presented with the goal of advancing nursing science by stimulating further study of nursing interventions.

Emergency Triage

This great resource provides the expert help triagers need to handle a wide array of phone inquiries. The new 4th edition is completely revised and updated to include more than 100 protocols that provide step-by-step guidance for addressing 90% of the most common adult complaints.

Basic Steps in Planning Nursing Research

Issues in Nursing Research, Training, and Practice: 2011 Edition

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